



LIMITED WARRANTY

Warranty Terms

Fulcrum Acoustic, LLC warrants its commercial products against defects in workmanship and materials and against malfunctions for the following terms:

5 Years Loudspeakers - includes standard and weather-resistant enclosures, transducers, passive crossover assemblies, and enclosure hardware

2 Years Active Electronics - includes power amplifiers, digital signal processing, and active loudspeaker electronics assemblies

2 Years Accessories – includes rigging accessories, loudspeaker poles, and covers

Warranty periods start from the date of delivery to the end user from an Authorized Fulcrum Acoustic Dealer or Authorized Fulcrum Acoustic Distributor. Fulcrum Acoustic will remedy all such defects and malfunctions without charge for parts or direct repair labor if the warranty applies. Labor and equipment rental charges incurred to access products from a remote location are excluded from this warranty. Final determination of warranty coverage lies solely with Fulcrum Acoustic, an Authorized Fulcrum Acoustic Service Representative, or an Authorized Fulcrum Acoustic Distributor.

Exclusions

Fulcrum Acoustic shall not be liable for incidental or consequential damages resulting from the use of its products. This warranty does not extend to products with modified or missing serial number(s), or to damage or malfunctions resulting from, but not limited to:

- a. Normal wear, misuse, neglect, abuse, improper installation, improper shipment, or accidents.
- b. Exterior defects in or damage to the exterior appearance.
- c. Repairs and/or modifications performed by other than Fulcrum Acoustic, an Authorized Fulcrum Acoustic Service Representative, or an Authorized Fulcrum Acoustic Distributor.

Warranty Service

Fulcrum Acoustic will provide a Return Material Authorization (RMA) number for all returned products. Returns must be clearly marked with this number. Fulcrum Acoustic will not accept any products returned without an assigned RMA number. Enclose proof of the original delivery date, along with a description of the suspected defect or malfunction and the conditions, if any, which caused the problem. Return the product to Fulcrum Acoustic, an Authorized Fulcrum Acoustic Service Representative, or your local Authorized Fulcrum Acoustic Distributor as instructed when the RMA number is generated.

Warranty Shipping

You are responsible for prepaying shipping costs to Fulcrum Acoustic, an Authorized Fulcrum Acoustic Service Representative, or your local Authorized Fulcrum Acoustic Distributor. Fulcrum Acoustic will not be responsible for shipping damage resulting from inadequate packing. Any products received damaged due to improper packaging will be deemed out of warranty. Fulcrum Acoustic will prepay return shipping costs for standard, ground transportation if the product is found to be under warranty. Expedited shipping methods may be accommodated with the user paying the difference between ground shipment and the chosen method.

Warranty Rights

This warranty is exclusive and no other warranty is expressed or implied. You have specific legal rights under this warranty. You may have additional rights that are specific for your region. Additionally, the applicability of certain provisions of this warranty may vary for your region. In no event shall this warranty affect your statutory rights. Contact Fulcrum Acoustic, an Authorized Fulcrum Acoustic Service Representative, or an Authorized Fulcrum Acoustic Distributor for any additional information.